

Privacy Policy and SMS Terms & Conditions

Tarrant Group, LLC

Last Updated: August 28, 2026

This Privacy Policy and SMS Terms & Conditions describe how **Tarrant Group, LLC** collects, uses, protects, and communicates with individuals who use our services, contact us, submit forms, or consent to receive SMS/text messages from us.

Privacy Policy

1. Data Collection

- Tarrant Group, LLC collects personal information that you voluntarily provide to us, including your name, email address, mailing address, phone number, and information related to the services you request.
- On our website Contact Us form, providing a phone number is optional. Providing a phone number by itself does not constitute consent to receive SMS messages.
- We may also collect usage data, device information, form submission data, and communications you send to us so we can provide, maintain, and improve our services.

2. Data Usage

- We use information you provide to deliver and improve our services, respond to inquiries, communicate with customers or potential customers, process requested services, send relevant updates, and tailor communications to your needs.
- If you affirmatively opt in to SMS, Tarrant Group, LLC may send customer care, conversational, and occasional marketing text messages. These messages may include responses to your inquiries, updates regarding your request or account, information about services you have requested, and occasional promotional or marketing communications.
- We may also use information for administrative, compliance, security, recordkeeping, and customer support purposes.

3. Data Protection and SMS Privacy

- We use reasonable administrative, technical, and physical safeguards designed to protect personal information from unauthorized access, modification, disclosure, or misuse.
- We do not sell or share SMS consent information or mobile phone numbers with third parties or affiliates for their own marketing or promotional purposes.
- We may use service providers as needed to operate our communications and services, subject to appropriate confidentiality and data-protection obligations.

4. User Rights

- You may request access to, correction of, or deletion of your personal information by contacting us using the contact information below. We will respond as required by applicable law.

5. SMS Opt-In and Opt-Out

- SMS consent is optional and is obtained separately from submission of the Contact Us form. The SMS checkbox on the website is not pre-checked.

- You can opt out of SMS messages at any time by replying STOP to any SMS message you receive from us. Reply HELP for help.

6. Contact Information

- For privacy-related inquiries or SMS-related questions, contact us at info@tarrant-group.com or call (817) 900-0091.

7. Policy Updates

- We may update this Privacy Policy from time to time. Substantial changes will be posted on our official website or otherwise communicated as appropriate.

8. Accessibility

- This Privacy Policy and SMS Terms & Conditions are intended to be available through our website at tarrant-group.com. If you have trouble accessing them, contact info@tarrant-group.com or (817) 900-0091.

9. SMS and Phone Number Usage

- SMS consent and mobile phone numbers are not sold or shared with third parties or affiliates for their own marketing or promotional purposes. Your contact information is used for the purposes described in this policy and these SMS Terms & Conditions.

Terms and Conditions for SMS

A. Introduction

- These SMS Terms & Conditions apply when you affirmatively consent to receive SMS/text messages from Tarrant Group, LLC. SMS consent is optional and is separate from simply providing a phone number or submitting a website inquiry.

B. Consent for SMS Communication

- If you affirmatively opt in, you agree to receive customer care, conversational, and occasional marketing text messages from Tarrant Group, LLC at the mobile number you provide.
- Consent may be withdrawn at any time by replying STOP.

C. Types of SMS Communications

- Messages may include responses to your inquiries, updates regarding your request or account, information about services you have requested, customer care or conversational communications, and occasional promotional or marketing communications.

D. Message Frequency

- Message frequency varies based on your interactions with us and the services or information you request.

E. Standard Messaging Disclosures

- Message and data rates may apply.
- Reply STOP to opt out at any time.
- Reply HELP for help, or call (817) 900-0091.
- View our Privacy Policy and Terms & Conditions at tarrant-group.com.

F. Website SMS Opt-In / Call to Action

On the Tarrant Group, LLC Contact Us form, the phone number field is optional. A visitor who wishes to receive SMS messages must enter a mobile number and affirmatively check the SMS consent checkbox. The checkbox is not pre-selected. Submitting the form without checking the box does not opt the visitor in to SMS. The checkbox disclosure states:

I agree to receive customer care, conversational, and occasional marketing text messages from Tarrant Group, LLC at the mobile number provided. These messages may include responses to my inquiries, updates regarding my request or account, information about services I have requested, and occasional promotional or marketing communications. Message frequency varies. Message and data rates may apply. Reply STOP to opt out at any time. Reply HELP for help. View our Privacy Policy and Terms & Conditions.

G. Opt-In Method

- Website opt-in: Visit tarrant-group.com, open the Contact Us form, optionally enter a mobile phone number, and affirmatively check the unchecked SMS consent checkbox containing the disclosure above. The user then submits the form.
- Entering a phone number or submitting the Contact Us form without checking the SMS consent checkbox does not provide SMS consent.

H. Opt-Out Method

- You can opt out at any time by replying STOP to any SMS message you receive from us. You may also contact us directly to request removal from our messaging list.

I. Help

- Reply HELP for assistance. You may also call (817) 900-0091 or email info@tarrant-group.com.

J. Privacy

- We respect your privacy and use the information you provide to communicate with you as described above.
- SMS consent and mobile phone numbers are not sold or shared with third parties or affiliates for their own marketing or promotional purposes.

K. Modifications

- We may update these Terms & Conditions from time to time. Changes will be posted on our website with an updated revision date.

L. Acknowledgment of Terms

- By affirmatively opting in to Tarrant Group, LLC SMS messaging, you acknowledge that you have read and agree to these SMS Terms & Conditions and the related Privacy Policy.